

AI Ops Assistant | For Academic Leadership

Institution Level At-Risk Student Identification

Most early alert systems flag students within a single course. AI Ops Assistant surfaces students who are struggling across multiple courses simultaneously, giving leadership the institution-wide view that no other tool currently provides without a data engineer.

01 — INSIGHT | For Leadership

A cross-program view that did not exist before

Getting a program-level or institution-wide view of students struggling across multiple courses has historically required an IT request, a multi-day wait, and a data engineer to join the data. AI Ops Assistant surfaces that view on demand, in plain language, inside your LMS.

02 — RETENTION | For Students

Intervention happens while there is still time

Students who are below threshold in two or more courses at once are the highest dropout risk group. The window to intervene is narrow. Surfacing those students early in the term gives advisors and student success teams time to act before the situation becomes irreversible.

03 — RETENTION REVENUE | For the Institution

At-risk data tied directly to enrollment revenue

Every retained student is direct tuition revenue. Institutions with flat or declining enrollment that already run early alert programs are constrained by the gap between their alert system and actual LMS activity data. AI Ops Assistant closes that gap, giving the institution a more complete signal earlier in the term.



How to Use It - Steps

1. Open AI Ops Assistant inside your LMS

- ◆ Available directly inside Canvas, Brightspace, Moodle, and Blackboard. No separate login or data export required.

2. Ask for the view you need in plain language

- ◆ Specify the program, the threshold, and whether you want students flagged in one course, two, or more. The agent reads live gradebook data across all active courses.

3. Review the prioritized student list

- ◆ Results come back as a ranked list showing each student, which courses they are at risk in, their current grades, and last login activity. Drill into any individual student for a full cross-course profile.

4. Export, share, or act directly from the report

- ◆ Export the list for your student success team, share with advisors, or ask the agent to draft outreach for specific students. Any LMS change requires your explicit confirmation first.

How It Works

AI Ops Assistant reads live gradebook data across all active courses in your LMS simultaneously, with no data export or IT request required. When you ask for students below a threshold across two or more courses, it joins that data in real time and returns a ranked list.

A student below 70% in one course may recover. A student below 70% in three courses simultaneously is a materially different situation. This report surfaces the compound cases that single-course alert systems miss entirely.

What the report surfaces:

- Students below grade threshold in two or more courses simultaneously
- Current grade per flagged course and overall average
- Last LMS login date and days since last activity
- Missing assignments by course
- Discussion participation rate
- First-week no-show flag where applicable
- Scoped to program, department, school, or full institution



Example Prompts

STANDARD | Multi-course at-risk identification

"Show me all students across the Nursing program who are below 70% in two or more courses simultaneously this term."

Returns a prioritized findings report covering every check requested, with each finding linked to its location in the course.

RETENTION | First-week no-show detection

"Show me all students enrolled in online courses this term who have not accessed any content, submitted anything, or participated in a discussion in the first two weeks."

Surfaces the full list while the intervention window is still open.

INSIGHT | Combined engagement and submission alert

"Which students have not posted in this week's discussion and have also missed at least one assignment this term?"

Surfaces the compound cases. A student who missed both a discussion and an assignment is a materially different risk flag than one who missed a discussion alone.

DRILL-DOWN | Individual student cross-course profile

"Show me everything on Maria Gonzalez — grades across all her courses, discussion activity, last login, and missing assignments."

A complete cross-course view of one student in seconds. Used by advisors when following up on a flagged student.

Governance Note

Read access for leadership. Write access stays with operations.

Leadership roles access at-risk reports and program-level data through a read-only permission template based on LMS permission sets. They can query, drill down, and export. They cannot make changes to the LMS. Any write action routes through the appropriate operational role with a confirmation step before anything executes.

See it in Action

Book a 30-minute walkthrough. We will run a gap check using anonymized demo content and show you the full findings and bulk update confirmation workflow.

learnwise.ai/demo | hi@learnwise.ai

